



REPLY TO
ATTENTION OF

DEPARTMENT OF THE ARMY
INSTALLATION MANAGEMENT COMMAND
HEADQUARTERS, U.S. ARMY COMBAT SUPPORT TRAINING CENTER
790, US ARMY
CAMP PARKS, CA 94568-5201



ARMY COMMUNITY SERVICE
ACS
Real-Life Solutions for Successful Army Living

IMSW-CST-AC

February 11, 2007

MEMORANDUM FOR: Military Families in the Combat Support Training Center Area of Operational Responsibility.

SUBJECT: Army Community Services

Dear Military Family,

In the equation $SR + FR = MR$, Soldier Readiness (SR) plus Family Readiness (FR) are equally important and vital parts of Mission Readiness (MR). The Army Community Services Office is committed to offering education, training, awareness, outreach, information, referral, and follow-up. Through these components, missions are accomplished both at home and during periods of military separation.

The Army Community Services (ACS) Office provides assistance for all areas of military life. The key to keeping our commitment is to know who you, the families, are and what we can do to make life as a military family a positive experience.

Included with this letter is an ACS Survey Questionnaire. The survey provides insight to the areas of need across the Combat Support Training Center (CSTC). If your family has needs in a specific area, please mark the appropriate section then return the survey to the ACS Office for follow-up.

We at the CSTC ACS Office welcome the opportunity to assist you. Thank you for your service to our country.

Jim Chastain
Director, Army Community Services
Combat Support Training Center



Fold

CSTC Army Community Services
Office of the Director
ATTN: IMSW-CST-MW
Bldg 303, 9th St.
Camp Parks, CA 94568-5201

Official Business

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American Red Cross – Emergencies 1-877-272-7337
DEERS/ID Cards 1-800-538-9552
DFAS 1-877-462-7782
ESGR 1-800-336-4590
Military One Source 1-800-464-8107
User ID: military, Password: onesource
TRICARE Information Service 1-888-363-2273
United Concordia (Dental) 1-800-866-8499

Army Community Services
<http://www.myarmylifetoo.com>
Morale, Welfare, and Recreation Website
<http://www.armymwr.com>
Army Knowledge On-line
<https://www.us.army.mil>



ARMY COMMUNITY SERVICES SURVEY



PRIVACY ACT STATEMENT

AUTHORITY: Title 10, USC, Section 3012. PRINCIPLE PURPOSE (S): To assist Army Agencies and Commands in their mission of providing care and assistance to families of Soldiers who are required to be away from their home station. ROUTINE USES: (1) To identify specific problems and service needs of soldiers and their families. (2) To gather data that will assist in the development of appropriate programs and services. (3) To serve as a good record of services provided.

Section I. Please answer the following questions:

Soldier Information:

Name: _____ Rank: _____
(Last) (First) (Middle Initial)
Primary Phone: (____)____-____ Alt. Phone: (____)____-____ Email Address: _____
Military Status: AD ____ AGR ____ TPU ____ IRR ____ IMA ____ Other _____
Unit _____ Address _____
(Unit Address if known)

Spouse, Significant Other, or Designee Information

Name: _____ Relationship: _____
(Last) (First) (Middle Initial)
Primary Phone: (____)____-____ Alt. Phone: (____)____-____ Email Address: _____
Address: _____
(Street) (City) (State) (Zip)

Section II. Select the areas most important to you and your family:

- | | | |
|---|---|---|
| <input type="checkbox"/> Mobilization/Deployment | <input type="checkbox"/> Relocation | <input type="checkbox"/> Army Emergency Relief |
| <input type="checkbox"/> Family Advocacy | <input type="checkbox"/> Family Counseling | <input type="checkbox"/> Family Readiness Groups |
| <input type="checkbox"/> Exceptional Family Members | <input type="checkbox"/> Financial Readiness | <input type="checkbox"/> Stress and the Military Family |
| <input type="checkbox"/> TRICARE (Health Benefits) | <input type="checkbox"/> AFTB/AFAP/CLP | <input type="checkbox"/> Coping with Family Separation |
| <input type="checkbox"/> Employment Assistance | <input type="checkbox"/> DEERS/Dependent ID Cards | <input type="checkbox"/> Reunions and Reintegration |
| <input type="checkbox"/> United Concordia (Dental) | <input type="checkbox"/> Volunteer Opportunities | <input type="checkbox"/> Housing and Community |

Section III. Comments or concerns: _____

“ONE PEOPLE, ONE FAMILY, ONE TEAM”

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For additional information, please contact:

**Combat Support Training Center
Army Community Services Office**

Jim Chastain, Director

1-800-250-2482, Ext. 4370

james.chastain.@usar.army.mil

Mail to:

**Army Community Services Office
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